

January 5, 2025

Prescription Hearing at Orland Hearing Center
12910 S. LaGrange Road
Palos Park, IL. 60464

Kristin Conners, M.S., CCC-A,

The purpose of this letter is to thank you for your generosity during this holiday season and for bestowing the gift of hearing to me. I was truly moved and frankly in disbelief over the kindness you have shown me. I deeply appreciate and acknowledge the difference you have made in my life.

For my entire life, I have tried to be of service to others. From adopting two children and opening up to home to care for my two brothers when they were ill, I still managed to volunteer my time to PADS homeless shelters. I even went to college to become a social worker, but sadly had to stop in order to take care of a spouse with a terminal illness. Health is something many people take for granted and I have always been our family caregiver. As you know, I have been diagnosed with cancer for a second time. Cancer certainly changes your life and especially your finances. I now find myself caring for myself...again.

I was absolutely shocked when you reached out to inform me that Prescription Hearing at Orland Hearing Center was going to donate my hearing aids as a gift. Being a "giver" and not a "taker", I struggled with accepting such a generous gift. Perhaps the good things you try to do in this world-do return to you in some capacity. I couldn't believe a company would be so kind and compassionate. I want to let you know I will take care of my hearing aids and I definitely appreciate them. I acknowledge the gesture behind them.

I simply want to say "Thank You!"

Sincerely,

Arlene Bartkowiak